

# ISUZU

SERVICE



SERVICE  
AGREEMENTS



## ISUZU SERVICE AGREEMENTS

# Zero-stress servicing. Brought to you by Isuzu.

Few things cause as much pain to a business as a big, unexpected bill. While Isuzu can't help with all of your outgoings, their service agreements will flatten your truck servicing costs into a single, predictable, monthly payment (or upfront fee in the case of Isuzu Essentials).

You'll also be part of one of Australia's biggest dealer networks, meaning you can book a service at any Isuzu location. No matter where they are, they'll have instant access to your trucks' comprehensive service histories. Your truck will then be serviced by highly qualified Isuzu technicians using the latest diagnostic software to make sure it's in optimal operating condition.

Looking after your truck pays bigger dividends than just better performance. Proper maintenance lowers the total cost of ownership, reduces downtime, and improves the revenue of every load. When the time comes to upgrade, a comprehensive service history means you'll get top dollar.

You can also rest easy knowing that with a service agreement you'll be running a well-maintained fleet which means safer trucks for your drivers. However, it's not just about protecting people... although obviously that reason is enough. With the new Chain of Responsibility laws, proper servicing also protects your business.

Lastly, you get Isuzu Care, Australia's most comprehensive truck customer care programme. No matter your issue, the in-house Customer Care Centre team are only ever a free call away on 1800 035 640.

You can also customise your service agreement based on kilometres travelled or hours in operation, and even tailor it to include features like after-hours servicing or loan vehicles\*.

\*After hours service and loan vehicles are dependent on individual dealer service offerings.

# Isuzu Essentials.

Available on new trucks\* only and paid upfront, Isuzu Essentials covers your truck's first three regular services up to either your 36 month or 45,000 or 60,000km service (whichever comes first. Distance depends on truck model). Once your final eligible service is complete, you can look to moving on to an Isuzu Essentials Plus or Isuzu Heritage monthly contract. So you won't only have the peace of mind of Isuzu's legendary reliability, but you can also be confident that your servicing is in the best possible hands. To find out more about Essentials, talk to your nearest Isuzu dealer or visit [isuzu.com.au/care-support/service-agreements](http://isuzu.com.au/care-support/service-agreements).

## Isuzu Essentials inclusions:

- Genuine Filters & Lubricants\*
- Check and Report Fault Codes
- Wheel Bearing Re-pack (F Series only)
- Lubricating All Joints
- Washer Fluids
- Labour
- Valve Adjustments
- Consumables
- Environmental



\*Selected models only. \*Does not include air filters.



# Isuzu Essentials Plus.

Essentials Plus is available on new trucks and trucks currently in use, up to 36 months old. This plan also covers consumables such as wiper blades, light globes, fuses and fan belts. As with all service agreements, Essentials Plus smooths out any unforeseen bumps in the road while also looking after your Chain of Responsibility requirements as well. To find out more about Essentials Plus, talk to your nearest Isuzu dealer or visit [isuzu.com.au/care-support/service-agreements](http://isuzu.com.au/care-support/service-agreements).

## Isuzu Essentials Plus inclusions:

- Genuine Filters & Lubricants
- Check and Report Fault Codes
- Wheel Bearing Re-pack
- Lubricating All Joints
- Globes – Stop, Tail, Number Plate, Indicator, Headlight, Interior
- Wiper Blades
- Relays & Fuses
- Fan Belts & Coolant Hoses
- Washer Fluids
- Labour
- Valve Adjustments
- Consumables
- Environmental

### AVAILABLE EXTENDED OPTIONS

- Extended Care
- Extended Assist
- After-Hours Servicing
- Glass Coverage
- Fuel Card
- Pick Up & Drop Off





# Isuzu Total.

You've bought the best and with Isuzu Total, you're making sure your new truck purchase has the best servicing package available. For new trucks only, Isuzu Total is our most comprehensive service agreement. In addition to what is included in Essentials Plus, Isuzu Total also covers engine, transmission, driveline, brakes, suspension, and electrical componentry (that's why we call it Total). It also means you'll have total confidence that your precious investment will get the most comprehensive care. To find out more about Total, talk to your nearest Isuzu dealer or visit [isuzu.com.au/care-support/service-agreements](http://isuzu.com.au/care-support/service-agreements).

## Isuzu Total inclusions:

- Genuine Filters & Lubricants
- Check and Report Fault Codes
- Wheel Bearing Re-pack
- Lubricating All Joints
- Globes - Stop, Tail, Number Plate, Indicator, Headlight, Interior
- Wiper Blades
- Relays & Fuses
- Fan Belts & Coolant Hoses
- Washer Fluids
- Engine Components
- Transmission Components
- Brake Components
- Suspension Components
- Electrical Components
- Labour

- Valve Adjustments
- Consumables
- Environmental

### AVAILABLE EXTENDED OPTIONS

- Extended Care
- Extended Assist
- After-Hours Servicing
- Glass Coverage
- Fuel Card
- Pick Up & Drop Off

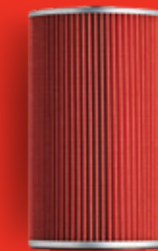


## Isuzu Heritage.

Isuzu trucks are renowned for going on and on. That means a lot of them out there on Australian roads have travelled some long, hard kilometres. That's where Isuzu Heritage comes in. Available on trucks in current use that are between three to fifteen years, Heritage covers the servicing basics while still giving you access the same standard of service that you'd expect to get with a new truck. So with Heritage, you'll never have to put your trusty workhorse out to pasture. To find out more about Heritage, talk to your nearest Isuzu dealer or visit [isuzu.com.au/care-support/service-agreements](http://isuzu.com.au/care-support/service-agreements).

## Isuzu Heritage inclusions:

- Check and Report Fault Codes
- Lubricating All Joints
- Washer Fluids
- Labour
- Best Value Parts
- Filters and Lubricants
- Valve Adjustments
- Wheel Bearing Re-pack
- Consumables
- Environmental



# Find the right service agreement for you.

## ISUZU ESSENTIALS INCLUSIONS:

## ISUZU ESSENTIALS PLUS INCLUSIONS:

## ISUZU TOTAL INCLUSIONS:

## ISUZU HERITAGE INCLUSIONS:

■ Genuine Filters & Lubricants	✓ <sup>~</sup>	✓	✓	✓ <sup>#</sup>
■ Check and Report Fault Codes	✓	✓	✓	✓
■ Wheel Bearing Re-pack	✓ <sup>*</sup>	✓	✓	✓
■ Lubricating All Joints	✓	✓	✓	✓
■ Globes - Stop, Tail, Number Plate, Indicator, Headlight, Interior		✓	✓	
■ Wiper Blades		✓	✓	
■ Relays & Fuses		✓	✓	
■ Fan Belts & Coolant Hoses		✓	✓	
■ Washer Fluids	✓	✓	✓	✓
■ Engine Components			✓	
■ Transmission Components			✓	
■ Brake Components			✓	
■ Suspension Components			✓	
■ Electrical Components			✓	
■ Labour	✓	✓	✓	✓
■ Best Value Parts				✓
■ BVP Filters				✓
■ Valve Adjustments	✓	✓	✓	✓
■ Consumables	✓	✓	✓	✓
■ Environmental	✓	✓	✓	✓

### AVAILABLE EXTENDED OPTIONS<sup>†</sup>

- Extended Care
- Extended Assist
- After-Hours Servicing
- Glass Coverage
- Fuel Card
- Pick Up & Drop Off

EXCLUSIONS: Tyres and associated equipment, Wheel alignments, Trailers and associated equipment, Ancillary electronics, Panel beating or repairs, Warranty claims, Paint work, Registration, insurance, or taxes, Damage caused by accident, abuse or neglect, Aftermarket fitted equipment, Cleaning of vehicle, Acid cleaning of radiators due to litter contaminates, Accessories fitted hydraulic, mechanical, pneumatic brake system, Costs to work due to aftermarket fitted equipment.  
<sup>†</sup>Excludes Isuzu Heritage.  
<sup>~</sup>F Series only. <sup>\*</sup>Does not include air filters. <sup>#</sup>Only genuine lubricants.

## DEALER NETWORK

Isuzu has Australia's biggest dealer network. If you book into any Isuzu Service Centre nationwide, they'll have access to your truck's comprehensive service history



## PREDICTABLE COSTS

By making a simple regular payment that averages out the peaks and troughs of servicing costs, you save yourself a load of worry. You can rest easy knowing that labour and parts costs are identical no matter where you have your truck serviced around Australia, metro or regional.



## ISUZU CARE

Australia's most comprehensive truck customer care programme, Isuzu Care has a team of service specialists to ensure that owning your Isuzu is a great experience. To contact them, just freecall 1800 035 640.



## STREAMLINED PROCESS

Maintaining your trucks under a Priority Service Agreement is quick and easy. With prearranged payments, you won't have to worry about the hassle of arranging finances before your drivers drop off and pick up trucks on the day of the service.



## CHAIN OF RESPONSIBILITY & NHVR

With a Priority Service Agreement, you're clearly demonstrating that you've pre-planned your fleet maintenance and have put established procedures in place. That means establishing NHVR (National Heavy Vehicle Regulator) fleet maintenance requirements couldn't be easier.



## FACTORY TRAINED TECHNICIANS

Why would you trust your Isuzu to anyone but an Isuzu-trained technician? With meticulous training tailored specifically to Isuzu trucks, our team carries out servicing and repairs to manufacturer-documented standards (and that means the highest level possible!).

## ONLY THE BEST SERVICE AND PARTS

Using a combination of the latest diagnostic software and Isuzu-approved parts, our qualified Isuzu technicians will keep your truck in tip-top condition.



## REDUCE TOTAL COST OF OWNERSHIP

Better servicing helps reduce unforeseen overheads and results in more reliable, fuel-efficient trucks. And that means less downtime and lower total cost of ownership.



## RESALE VALUE

Thanks to the comprehensive service history you receive from Isuzu, you'll always get the best price for your truck when the time comes for an upgrade.







[isuzu.com.au](http://isuzu.com.au)

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